



**La Citadelle
de Québec**

MUSÉE ROYAL 22^e RÉGIMENT

CANCELLATION AND LATE POLICY - GROUPS AND VIP VISITS -

ONE HOUR GUIDED TOUR, VIP VISIT, SCHOOL GROUP

Cancellation

7 business days before the reservation date: No penalty if we confirm your cancellation request sent to information@lacidelle.qc.ca within the required time limit.

Under 7 business days before reservation date: Penalty of \$100 taxes included for each reservation.

Late arrival

Under 30 minutes: Guided tour can be shortened* and the total amount will be charged.

30 minutes and over: Guided tour can be shortened or cancelled* (\$100 penalty) with access to the exhibitions of the Musée Royal 22^e Régiment.

*At the discretion of the Citadelle de Québec - Musée Royal 22^e Régiment

30 MINUTES GUIDED TOUR

Cancellation

7 business days before the reservation date: No penalty if we confirm your cancellation request sent to information@lacidelle.qc.ca within the required time limit.

Under 7 business days before reservation date: Penalty of \$100 taxes included for each reservation.

Late arrival

Latecomers may not be admitted

PLEASE INFORM US BY EMAIL ABOUT ANY CANCELLATION AS SOON AS POSSIBLE.

Visits may be cancelled by the Citadelle for operational reasons. Full refund.

Business schedule : Monday-Sunday : 8 AM to 4 : 30 PM. Closed on December 25 and January 1

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